



GOLFDC
Authorized Concessioner
for the National Park Service



Coronavirus (COVID-19) Preventive Action Plan

At East Potomac, Langston and Rock Creek Golf Courses

v.3.28.20

Safety of our GolfDC guests and employees is our top priority. In response to Coronavirus (COVID-19), we are encouraging our GolfDC staff and visitors to follow the CDC's guidance on managing infectious diseases, including maintaining social distancing; covering your mouth and nose when you cough or sneeze; and most importantly, staying home if you feel sick or have had contact with someone who is sick.

Our goal is to be responsibly in providing the option of open park space for the public to recreate outdoors and get fresh air with social distancing and extra sanitation precautions in place. Our focus is on "Park and Play" (or "Park and Practice" at Range) with limited carry-out food service.

Below are measures implemented by the GolfDC team to help mitigate the spread of COVID-19 at the National Park Service golf facilities in Washington, DC. And we will continue to strengthen and add to our precautionary procedures, as appropriate. We thank our staff and visitors as we work together to ensure a healthy environment at the GolfDC courses.

FACILITY OPERATING HOURS / ADJUSTED SALES OPERATIONS

Areas of our facility are closed to help mitigate COVID-19. Other facility areas/departments are OPEN with modified services. All facility areas that remain open are following strict social distancing and extra sanitation practices. For an up-to-date status of each department, please go to GolfDC.com to our [Facility Status](#) page.

Clubhouses are open for restroom access and for Grille carry out orders, with building occupancy limited to maximum ten (10) people at any one time. Pro Shop Sales, Range Sales and Academy Sales areas are closed for public access.

Greens Fees purchases and Range Card recharges can be done by phone or online at GolfDC.com. Customers may use self-serve credit card at Langston Range ball machine. And this credit card feature will be added to East Potomac Range ball machines soon.

Services Not Available until further notice: Golf Carts; Push Carts; Range Tokens or Pin #s; Rental Clubs for Course & Range; FootGolf Soccer Balls; Practice Hole shag bag; Golf Merchandise; Indoor Seating; Mini Golf

Services Suspended through Fri, 4/24: All Golf Lessons (Off-season package expiration extended to 6/30/20)

Services Modified: Each department has modified its operations to ensure we continue to strengthen our restrictive measures aligned with social distancing and extra sanitizing practices. This list of modifications is dynamic and continuously improved/updated by facility management.

SOCIAL DISTANCING

1. **Starter Area:** Customers who've purchased greens fees either by phone or online can "check-in" verbally at the Starter area where there's a 6-foot boundary between Starter and customer.
2. **Sales Staff:** All staff scheduled to work in their department will maintain 6-foot social distancing from other staff and from customers electing to do carry-out food service.

SANITIZING CUSTOMER AREAS

1. **Sanitizers for Public Use:** Sanitizer units are in all buildings next to the doors for customers entering/exiting buildings (i.e. touching door handles), at the Starter area and at Range ball machines.
2. **General Communal-Surface Sanitation:** Bleach water cleaning protocol is in effect in all buildings – including regular wipe down of service counters, condiment station, door surfaces/handles, hand railings and restrooms.

EMPLOYEE HEALTHY PRACTICES

1. **Employee Work Surface, Sanitizers and Gloves:** Staff wipes down all work areas throughout the day. Sanitizer dispensers are at every sales counter in all buildings for employee use. All point-of-sale customer transactions have ceased with sales moved to phone and online.
2. **Employee Hand Washing & Glove Protection:** Staff members have been advised to wash their hands as often as possible and to use plastic gloves when touching any communal surface.
3. **Employee Sickness:** Employees have been advised to not come to work if they are sick. Managers will monitor staff's health symptoms on a real-time basis. Thermometers are available to test employees for possible fever.